

## To empower all families in Northern Colorado to achieve long-term housing stability

## **Donor Privacy Policy**

The Greeley Transitional House (GTH) dba Greeley Family House (GFH) is committed to respecting the privacy of our donors. We have developed this privacy policy to ensure our donors that donor information will not be shared with any third party.

**Awareness.** GFH provides this Donor Privacy Policy to make you aware of our privacy policy, and to inform you of the way your information is used. We also provide you with the opportunity to remove your name from our mailing list, if you desire to do so.

Information Collected. Here are the types of donor information that we collect and maintain:

- Contact information: name, company/organization, complete address, phone number, email address;
- Payment information: credit card number and expiration date, and billing information;
- Information concerning how you heard about or first contacted GTH;
- Information you wish to share: questions, comments, suggestions; and
- Your request to receive periodic updates; e.g., to individuals who request it, we will send periodic mailings related to specific fund-raising appeals, updates, and newsletters.

**How Information is Used.** Greeley Family House uses your information to understand your needs and provide you with better service. Specifically, we use your information to help you complete a transaction, communicate back to you, and update you on GFH happenings. Credit card numbers are used only for donation or payment processing and are not retained for other purposes. We use the comments you offer to provide you with information requested, and we take seriously each recommendation as to how we might improve communication.

**No Sharing of Personal Information.** Greeley Family House will not sell, rent, or lease your personal information to other organizations. We assure you that the identity of all our donors will be kept confidential. Use of donor information will be limited to the internal purposes of GFH and only to further the mission and purposes of the organization.

**Removing Your Name From Our Mailing List.** It is our desire to not send unwanted mail to our donors. Please contact us if you wish to be removed from our mailing list.

**Contact Us.** If you have comments or questions about our donor privacy policy, please send us at nancy@greeleytransitionalhouse.org or call us at (970) 352-3215.

Approved by Greeley Family House Board of Directors on: 1/15/2020

**GFH Board President**